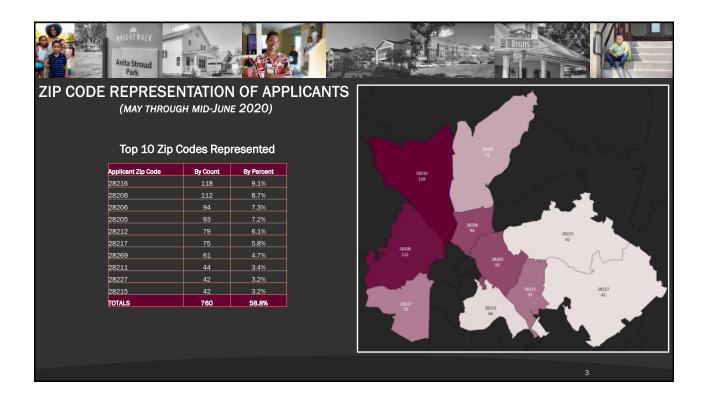
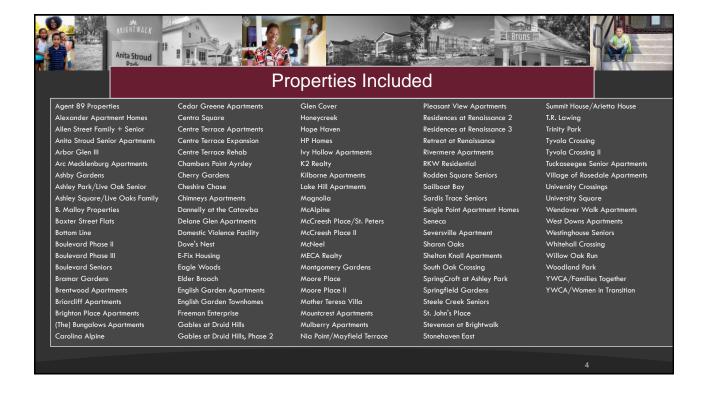
# Emergency Rental Assistance Program (ERAP) Analysis through June 15, 2020

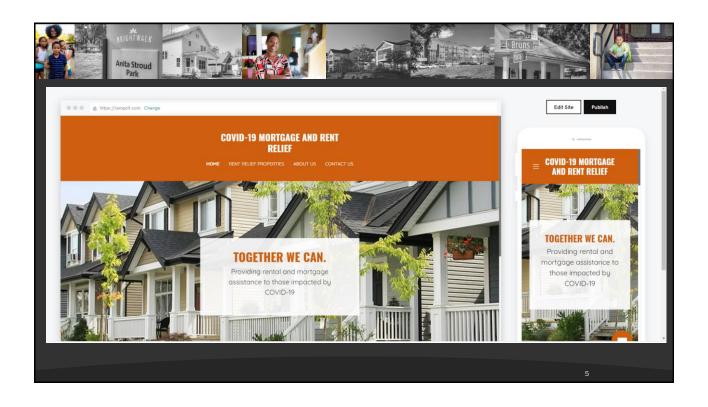


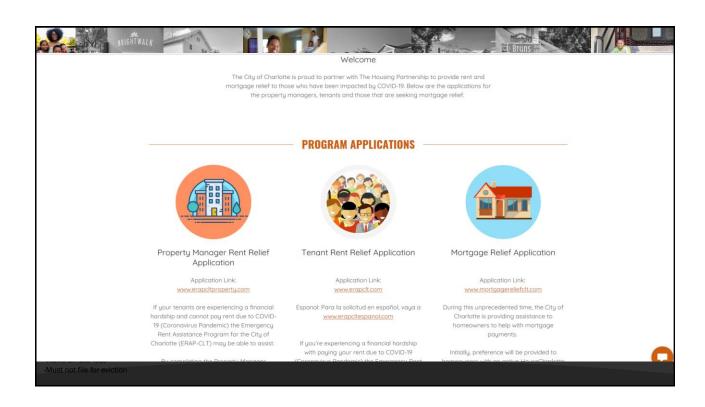


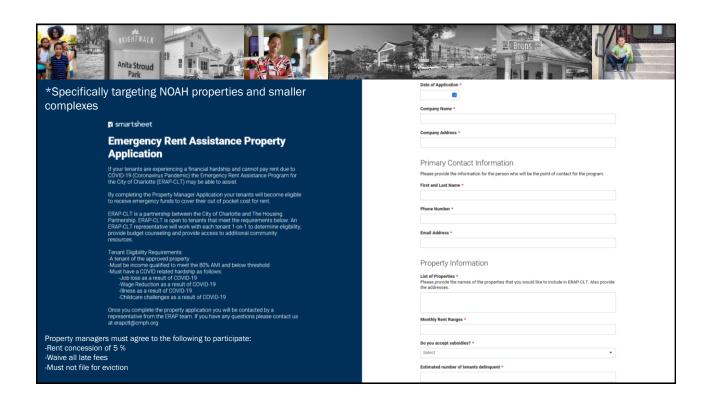


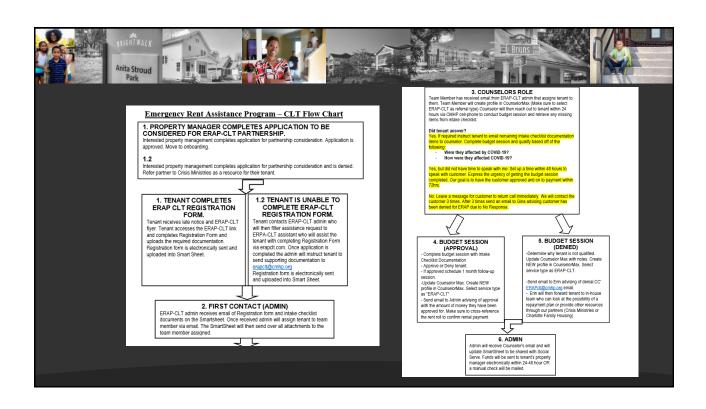














#### Mortgage Relief Program at a Glance

Total Number of Applicants as of June 16, 2020: 176

Targeted Borrower: Recipients of HouseCharlotte DPA and those below 80% AMI in the City of Charlotte

Reasons for Hardships:

- 1) Experienced a layoff or furlough resulting in loss of all household income: 102
- 2) Experiences a significant reduction in household income (50% or more loss of income): 74

This program operates in the same manner as the ERAP program. It utilizes an online platform, over the phone counselor sessions and virtual interactions with the EMAP team

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## **Next Steps:**

### Creating

One unified message through effective marketing efforts to expand the program by reaching those that have not yet been engaged.

#### **Targeting**

Intentional focus of targeting NOAH properties to assist with the ongoing preservation efforts.

Targeting smaller property managers that have 4 or less units in their portfolio.

#### **Partnering**

Intentional partnership to address the full needs of the tenant:

Crisis Assistance Ministry- utility assistance and work with renters that fall outside of this program criteria

Legal Aid- direct referral program to help address the eviction pipeline

Charlotte Works- providing workforce development opportunities to those who have lost their jobs